

Idox. Do more.



Lilie Sexual and Reproductive Health Software

Specifically designed to support multidisciplinary teams treating sexual health and HIV patients, whilst streamlining your service and delivering the cost savings you need

Lilie is a fully scalable, modular, and flexible electronic patient record system used to provide end-to-end patient management that can be tailored to individual service needs; from online appointment booking through to prescribing and long-term condition management.

Having patient data in an EPR system provides the clinic team members with fast access to patient records and information, and reduces time taken to perform administrative functions. All audit and quality measures are incorporated automatically to reduce clinical risk and improve the quality of the sexual health service.

Benefits



Intuitive and clear user interface

Immediate and secure visibility of all patient data – previous consultations, test results and prescriptions. All audit and quality measures are incorporated automatically to reduce clinical risk and improve the quality of services.

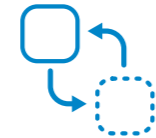


Efficient management of consultations

With configurable triage questions designed by the clinic as part of the booking process that filter through into the patient record, time can be saved in the face-to-face consultation.



Flexible and secure role-based user management
Flexible role-based user management ensures all users only have access to what they need, across different locations and episode types, to ensure the system is used in an appropriate and secure manner.



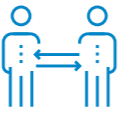
Configurable

All aspects of the Lilie system, from appointments to consultations, can be configured and designed for optimum use for your specific service requirements.



Efficient management of results

Fully automated test request and work list-based result management ensure all results are dealt with in an efficient and clinically safe manner.

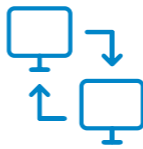


Experienced team with customer-driven development
Our experienced team has a unique combination of technical expertise and sexual health domain knowledge and experience with customer-driven development, including:

- Regular user forums
- Specialist customer working groups
- Established software BETA programme
- 18 month rolling development roadmap
- Focussed partnerships and case studies



Service designed consultation forms
Dynamic consultation screens can be designed by the service to meet the specific requirements of health care professionals ensuring all relevant data is captured in an effective manner.



Easy statutory data capture and reporting
Statutory data sets like GUMCAD, SRHAD and HARS can be captured, and the extracts produced by the system in the required format, ready for uploading to the required portal.



Simplified deployment, maintenance, and painless upgrades
The Lilie hosted solution can be deployed easily since no client terminal installation is required, drastically reducing the initial investment in IT infrastructure.

The hosted solution ensures software updates and backups are carried out “behind the scenes,” reducing the costs associated with client installations and reducing the involvement of IT department resources. This also means that when the number of users increase, no further investment in hardware, bandwidth or resources is required.



Enhanced patient experience
With patients in control of their own appointment booking and cancellations, as well as managing their personal details, the patient experience is enhanced whilst freeing up staff time.



Rapid communication with patients
With the use of patient communication modules, like Hub and SMS text messaging, patients can receive reminders for appointments and test result-related communications in a timely manner. The content of these messages can be configured, as required, by the service.

How does Lilie work?

Lilie opens the patient record, giving visibility to all the recorded information. The healthcare professional can review everything about the patient, including attendances, episodes, diagnoses and previous consultations and prescriptions in a secure manner.

With an easy and intuitive single menu, all aspects of functionality can be accessed for the required patient record, as well as multi-patient management options like statutory reporting and work list result management.

Lilie Core has many features available providing all your standard administration, communication, and reporting needs, with modules sold on a flexible basis according to your service requirements.

Features

Virtual Engagement: Lilie Hub module

- Fully accessible and WCAG 2.1 compliant
- GDS design
- Hosted and managed by Idox

A modern online Hub for patients:

- View and explore curated information and advice
- Manage their personal details including contact preferences and consent
- Book, view, cancel and manage appointments

An efficient Hub for Services/ Clinics:

- Fully configurable including unique triage forms to capture key information ahead of appointments
- Reduce time spent by staff on booking and organising clinic appointments and updating patient details

Managing Clinic: Lilie Touchscreens

- Provides self check-in functionality for the patient to indicate that they have arrived at the clinic without any need for staff interaction
- The Touchscreen can collect patient demographics, contact information and sexual history to speed up the consultation process
- Information entered during the check-in process is then immediately available in the Lilie patient record
- Highlighting key information for triage and quick response. For example, if a service user indicates via Touchscreen check-in process that they have had unprotected sex with someone who may be at high risk of being HIV positive, this information can be immediately highlighted in the Lilie patient record

Smart Consultations: Lilie Dynamic Forms

- Create bespoke consultation forms
- Multiple field and question types including Text, Number, Radio Buttons, Check boxes, Pick Lists, and Date and Time fields
- Easy layout design using drag and drop functionality with Headers, Labels and Separate Tabs
- Built in logic – hide and show questions based on responses
- Bespoke on-screen guidance and tips for data recording accuracy as well as warnings and alerts for data compliance
- Auto-coding: GUMCAD Codes, SRHAD codes and Treatments can be configured to automatically be added to the patient record based on the answer to questions
- Direct access to other key parts of the system, like GUMCAD, SRHAD, HARS, and treatment areas from within the Dynamic Form

Statutory Reporting: GUMCAD, SRHAD and HARS

- All statutory reports for Sexual Health and Contraception are built-in, including:
 - SRHAD
 - GUMCADv3
 - HARS
- Any changes to the statutory datasets are always implemented by Idox following publication by UK Health Security Agency and NHS England
- All records can be accessed from within consultations forms for seamless workflow
- Easy ad-hoc reporting using Crystal Reports
- All fields from Dynamic Forms are reportable

Lilie Prescribing module

- Lilie Prescribing allows you to prescribe to your patients' and automatically record the data within the patient record. Prescriptions can be issued or issued and printed. There is no need to print if not required
- Script preview clearly reflects what is being prescribed for validation
- Uses DM&D (Dictionary of Medicines and Devices) database but can be added to if required
- Shortlist of medicines can be specified for each location (configurable)
- User specific list of Patient Group Directions (PGD) drugs (configurable)
- Ability to record who dispensed and who administered drugs
- Configurable Prescribing to Treatment Mapping
- Create Prescribing Review Schedules
- Full patient and prescription history and summary

HIV Patient Management module

- Comprehensive module specifically designed for managing patients with HIV
- Live dashboard with a clear view of CD4/Viral Load and associated treatments and events, including missed doses, other illnesses etc. This provides an at-a-glance view of any data that may be impacting test results
- Attendance based consultations with locally configurable workflow
- In-built validation to ensure minimum data requirements (locally configurable)
- Directly links to FRAX and QRISK to allow calculation of fracture and cardiovascular risks without having to exit the system/consultation form
- Fully compliant HIV and AIDS Reporting System (HARS)

Contraceptive and Reproductive Health module

This optional module helps you manage the high volumes of data which are collected by modern busy clinics whilst satisfying your SRHAD (Sexual Reproductive Health Activity Dataset) national requirements.

- Flexible interface enables you to configure assessment templates to best suit your needs
- Maintains a detailed contraceptive health history and treatments issued to patients including the consultations provided
- Produces statutory reports quickly and easily
- Easy-to-use integrated appointments function

Lilie Chlamydia Screening module

- Efficiently captures all National Chlamydia Screening Programme (NCSP) data required to identify and monitor the spread of Chlamydia. The software allows your service to meet the high volume of data recording required for NCSP standards ensuring a more efficient patient notification process
- Reduces administration time by eliminating manual processes
- Increase data accuracy and security as data from outlying screening centres is received electronically
- Reduces data duplication and transcription errors as data is captured just once – at point of care
- Provides full partner recording and reporting functions supporting clinical staff to identify, monitor and control the spread of Chlamydia

Lilie Laboratory Link

- A solution which electronically receives test results from the laboratory. Once the laboratory has the results they are sent electronically into Lilie and automatically entered into the patient record
- The patient record will then show a detailed test result history allowing you to look at trends if needed
- Matches results with patient and imports into patient record
- Reduces manual intervention and human error as results are imported automatically

Lilie Order Communications module

- Order Communications is a method that digitally connects a laboratory with Lilie so that tests can be ordered from within it and the results automatically brought back into the product
- Tests can be requested via Lilie to the laboratory ordering system (for example, middleware such as tQuest, ICE etc.) which then sends the requests directly to the laboratory
- The laboratory then analyses the tests that have been requested, and results are then sent electronically back into Lilie against the relevant patient record
- All results are subsequently displayed in Work List for effective management and communication to patients

Lilie SMS Messaging

- Enables patient communication via SMS.
Appointment reminders or test results can be sent as a generic message or be personalised depending on your service requirements
- Timely, direct and auditable communication with patients
- Cost efficient
- Can be used for operational purposes (for example, changes to clinic opening times or launch of new services), patient recall, result notifications and appointment reminders
- Reduces DNAs



“Lilie was a very good investment for our sexual health clinic. I would recommend it to anybody. It has improved the productivity of all members of staff and taken an awful lot of stress out of the job.”

Clare Pope

ICT Lead / Administration Manager Northumbria Healthcare NHS Foundation Trust
Ensuring patient safety whilst maximising clinical efficiency

To discover how Lilie could benefit you and your organisation please call 0333 011 1200 or email marketing@idoxgroup.com or visit our [website](#).