

Software and data that drives Scottish efficiency

Our specialist software solutions, built on insight, power the performance of government and industry, driving productivity and a better experience for everyone.



Idox. Do more.

At Idox, we've built our solutions with you in mind, ensuring a seamless experience every step of the way. Working closely with experts, we've crafted user-centric platforms, designed meticulously from end to end. Our hard-working process engines are the backbone of this innovation, delivering exceptional functionality and embedding workflows that not only drive efficiency but also adhere to best practices.

Our platforms are not a one-size-fits-all solution; they are a tailored experience shaped by collaboration. We've teamed up with experts who have delved into every detail of every process.

Our solutions align with your unique needs, making your journey smoother and more effective. We're not just about features; it's about making your workload lighter. We automate tasks, simplify complex operations, and enhance data. By doing so, we empower you to harness the full potential of digital capabilities. Imagine doing more with less effort — that's the power of Idox.

When you choose Idox, you're not just getting a software solution; you're gaining a partner dedicated to your success. Throughout your journey with us, you'll have a dedicated account manager by your side. This personal touch ensures that your experience is not only efficient but also tailored to your specific goals.

From the initial collaboration to ongoing support, the Idox experience remains consistent. You can trust that our commitment to delivering excellence and personalisation persists throughout our partnership.

“The Idox team is knowledgeable, helpful and staff can be relied upon to do an excellent job.”

David Gow
Aberdeen City Council



At Idox, we offer a comprehensive suite of solutions tailored to various sectors:

Local government and regulatory services

Idox has worked in partnership with local government for over 30 years, building an exceptional level of knowledge and experience. Today, we draw on that expertise to deliver smart, responsive cloud-based software solutions that will help you succeed and bring a better experience to your community.

Our software applications underpin the secure and efficient management of the entire regulatory services remit, including planning, building control, environmental health, trading standards, licensing and public sector housing processes.

Idox Cloud is the UK's first 100% cloud regulatory services solution. Designed to mobilise your workforce, it empowers officers to work anywhere, anytime, with everything you need to manage your regulatory and development management processes.

Underpinned by Idox's state-of-the-art hosted and managed service provision, Uniform Cloud provides the ideal infrastructure for councils to become more agile, scalable and resilient – empowering them to focus on delivering improved public services.

Our new cloud-based analytics platform, Idox Insights, enables local authorities to keep track of the metrics that matter most without relying on specialist skills or complex licenses. With real-time information that supports data-driven decision-making, local authorities can spend less on manual processes, boost productivity and deliver rapid impact.



Electoral services

Idox's innovative electoral software, Eros, supports efficient administration through the elections process, from register maintenance to running your election. We offer a full ecosystem of solutions to support you through the electoral cycle including boundary and polling district management, voter registration, ballot preparation and tablet canvassing.

Eros Cloud has the same functionality and features but is delivered as a fully managed solution from Idox, hosted in the cloud. This enhanced solution has been developed to elevate security, resilience and performance which is crucial for election events.

Our solutions are designed in collaboration with our customers, working through every detail of the electoral process from end to end. As a team, we fully understand the electoral process, ensuring that we deliver superior software and a first-class service. Our electoral services have facilitated 100% electronic counting of Scottish local election ballots for over 10 years.

Funding and information services

GrantFinder simplifies the process of finding and accessing grants, saving you time and effort while increasing your likelihood of securing funding for your projects, initiatives, or organisations. It has a centralised platform with information on over 7,500 funding schemes, including grants, loans, and awards from various sources, including local, regional, and national UK government, European funding, charitable trusts, and corporate sponsors.

Idox's ResearchConnect is a specialist research funding and intelligence database for universities and research institutions across the world and trusted by over 120 organisations. Designed in partnership by the international research community, we support you to identify, communicate and share funding opportunities with AI-enabled features and modules.

The Knowledge Exchange provides knowledge services to local authorities, public agencies, research consultancies and commercial organisations in Scotland. We provide the most comprehensive database of public policy and research available and have on-demand research services, intelligence news and briefings across planning, health, social care, education and more.

“The Idox e-count system has proved reliable and efficient, and has delivered accurate, prompt and transparent results.”

Charles Reppke
Argyll and Bute Council



Document management for large-scale projects

FusionLive is our cloud-based engineering document management solution (EDMS), designed specifically to enable customers to manage the challenges of information across large-scale engineering and construction projects. It provides a comprehensive platform for project collaboration, document management, and information sharing among various stakeholders involved in the project lifecycle – delivering a single source of truth among often diverse and dispersed project partners.

Our FusionLive customers span several industries including oil and gas, renewables, nuclear, transport and infrastructure, construction, and utilities.

CAFM Explorer[®] software

CAFM Explorer[®] empowers facilities management teams with automation of processes to seamlessly manage and maintain their physical assets, facilities, and spaces with unparalleled effectiveness. With complete visibility of all assets, costs and risks across multiple buildings and locations, facilities teams can pre-empt issues on site, streamline and automate task assignments, simplify reporting and deliver enhanced insight to unlock significant productivity gains.

Hospital asset tracking and patient records management

Our asset tracking software, iAssets, and patient records management software, iRecords, use proven logistic approaches to support efficient tracking, retrieval and management of vital hospital equipment and patient records – within the hospital and throughout the community.

Using proven digital technology, with Scan4safety and GS1 compliance at its core, iAssets enables staff to efficiently locate and manage medical equipment from wheelchairs to syringe pumps, saving the NHS millions of pounds in lost equipment and freeing up time to focus on patient care.

Creating geospatial advantage

Idox is known for building systems with the power to not just inform, but transform. Geospatial data often sits at the heart of this transformation, and that's why it's one of the pillars of our business.

From software to datasets and services, our strength is in delivering a clear understanding of the risks and opportunities that underpin exceptional decision-making across every sector.

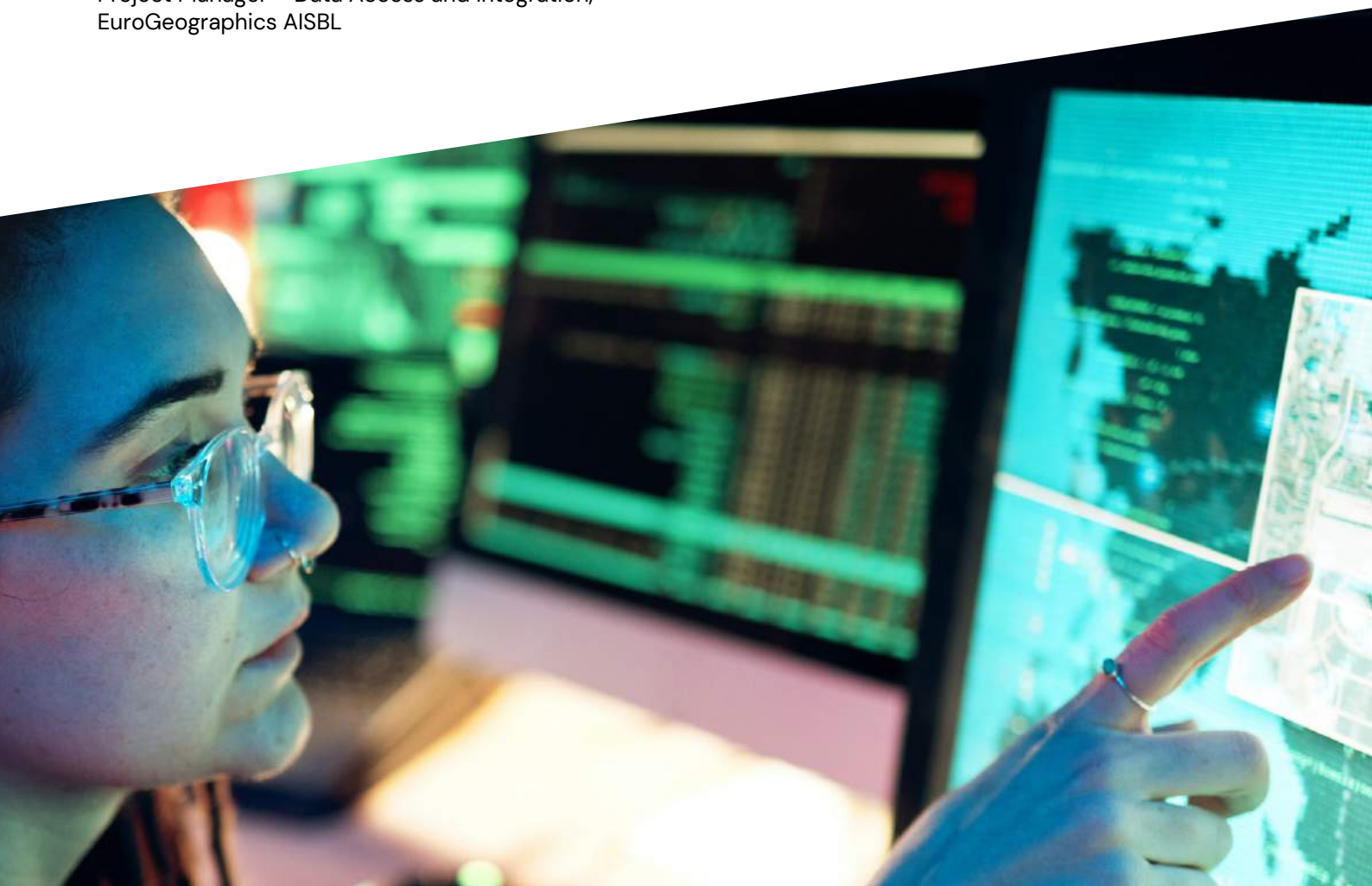
Cost-efficient tools and services; addressing solutions; GIS, mapping, and spatial data – our geospatial experts help you to unlock hidden value and take advantage of unique, new opportunities.

Our combined solutions channel the power of location data to bring about powerful, meaningful change. Discovering, creating, visualising and sharing analysis with confidence, all of the businesses in our geospatial division have a track record of helping people, commercial and public sector organisations harness a geospatial advantage.

“Idox’s thinkWhere has helped us in our goal to democratise data for the benefit of our society, liberating the use of authoritative, reliable, verifiable, high-value data driving applications for European and global sustainability, safety and environment.”

Victoria Persson

Project Manager – Data Access and Integration,
EuroGeographics AISBL



Why Idox?



User-driven design

Informed by user insight, we design our software to make things easy, simplifying complex tasks and giving you greater command over your work.



Long-term focus

As a plc with a long-term commitment to our markets, our technology roadmap is backed by a comprehensive programme of investment, ensuring you benefit from innovation as technology evolves.



End-to-end solutions

Through front-to-back system integration we can streamline processes, automate tasks, and deliver a more responsive service to end users.



Customer collaborations

Our teams invest time getting to know your organisation and understand your processes which inform development of the right solution and our future product roadmap.



Dependable support services

Our technical team has the expertise and resource to provide a highly responsive support service, with a commitment to log and resolve any technical issues as soon as possible.



Integrations and training

We facilitate set-up and integration of our solutions and provide both on-premise and remote training to ensure our customers gain maximum benefit from the full functionality of our software.



Understanding of regulated environment

With a 30-year record working for government we are experts in providing solutions that accommodate highly complex rules, regulations and legislative requirements and we understand the critical importance of ensuring software releases are managed in anticipation of new legislative changes.



Modern solutions

We are committed to supporting our customers now and into the future with on-premise, managed services and cloud software.



Scalability

The scalability of our technology means you can scale-up as your operations evolve, without any limitations.

Trusted partners of



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Call us now on **0333 011 1200** or email **marketing@idoxgroup.com** to find out more about Idox's solutions.

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